

**THE STATE OF NEW HAMPSHIRE  
PUBLIC UTILITIES COMMISSION**

**DE 11-105**

**UNITIL ENERGY SYSTEMS, INC.**

**Petition for Declaratory Ruling and Approval of Adjustments to Certain Account Balances**

**ORDER OF NOTICE**

On May 13, 2011, Unitil Energy Systems, Inc. (Unitil) filed a petition for declaratory ruling and approval of adjustments to certain account balances with the New Hampshire Public Utilities Commission (Commission). The petition states that Unitil learned on February 7, 2011 that the electricity consumption of one of its larger customers had been incorrectly billed since September 10, 2004 when erroneously labeled current transformer equipment was installed, causing Unitil to overcharge this customer by approximately \$1.8 million. Unitil requests that the Commission determine the time period to be applied for reparation by Unitil, pursuant to N.H. Code Admin. Rules Puc 305.05(c) and RSA 365:29, of the overcharges, determine the amount of the refund, and, in order to correct for the overcollection, authorize Unitil to increase the account balances in Unitil's external delivery charge, stranded cost charge, system benefits charge and Non-G1 default service charge. The petition and subsequent docket filings, other than information for which confidential treatment is requested of or granted by the Commission, will be posted to the Commission's website at <http://www.puc.nh.gov/Regulatory/Docketbk/2011/11-105.html>.

The filing raises, *inter alia*, issues related to the applicability of Puc 305.05(c) and RSA 365:29, the time period for calculating Unitil's reparation or refund and the amount thereof under the Commission's requirements, and the validity and propriety of increasing the account

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Docket #: 11-105      Printed: June 07, 2011

**FILING INSTRUCTIONS: PURSUANT TO N.H. ADMIN RULE PUC 203.02(a),  
WITH THE EXCEPTION OF DISCOVERY, FILE 7 COPIES (INCLUDING COVER LETTER) TO:**  
DEBRA A HOWLAND  
EXEC DIRECTOR & SECRETARY  
NHPUC  
21 SOUTH FRUIT STREET, SUITE 10  
CONCORD NH 03301-2429

balances of the various charges as requested. Each party has the right to have an attorney represent the party at the party's own expense.

**Based upon the foregoing, it is hereby**

**ORDERED**, that a Prehearing Conference, pursuant to N.H. Code Admin. Rules Puc 203.15, be held before the Commission located at 21 S. Fruit St., Suite 10, Concord, New Hampshire on June 24, 2011 at 10 a.m., at which each party will provide a preliminary statement of its position with regard to the petition and any of the issues set forth in N.H. Code Admin. Rules Puc 203.15 shall be considered; and it is

**FURTHER ORDERED**, that, immediately following the Prehearing Conference, Unitil, the Staff of the Commission and any Intervenors hold a Technical Session to review the petition and allow Unitil to provide any amendments or updates to its filing; and it is

**FURTHER ORDERED**, that pursuant to N.H. Code Admin. Rules Puc 203.12, Unitil shall notify all persons desiring to be heard at this hearing by publishing a copy of this Order of Notice no later than June 13, 2011, in a newspaper with general circulation in those portions of the state in which operations are conducted, publication to be documented by affidavit filed with the Commission on or before June 24, 2011; and it is

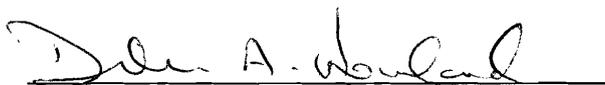
**FURTHER ORDERED**, that Unitil serve a copy of this Order of Notice on the customer which was overcharged, by first class U.S. Mail, postmarked no later than June 10, 2011; and it is

**FURTHER ORDERED**, that pursuant to N.H. Code Admin. Rules Puc 203.17, any party seeking to intervene in the proceeding shall submit to the Commission seven copies of a Petition to Intervene with copies sent to Unitil and the Office of the Consumer Advocate on or before June 21, 2011, such Petition stating the facts demonstrating how its rights, duties,

privileges, immunities or other substantial interest may be affected by the proceeding, as required by N.H. Code Admin. Rule Puc 203.17 and RSA 541-A:32,I(b); and it is

**FURTHER ORDERED**, that any party objecting to a Petition to Intervene make said Objection on or before June 24, 2011.

By order of the Public Utilities Commission of New Hampshire this seventh day of June, 2011.



Debra A. Howland  
Executive Director

Individuals needing assistance or auxiliary communication aids due to sensory impairment or other disability should contact the Americans with Disabilities Act Coordinator, NHPUC, 21 S. Fruit St., Suite 10, Concord, New Hampshire 03301-2429; 603-271-2431; TDD Access: Relay N.H. 1-800-735-2964. Notification of the need for assistance should be made one week prior to the scheduled event.